

American Board of Oral and Maxillofacial Pathology (ABOMP)

Technical Requirements for Remote Certification Exam

In order to take the 2021 remote certification exam, candidates must be sure they can meet the following technical requirements to access the examination and access the live tele-proctor.

IMPORTANT- Candidates must plan on taking the exam in a quiet and private location where you will not be disturbed for the duration of the exam. For exam security, only the person taking the exam can be in the room. There will be verbal interaction with the proctor, which could disturb another candidate if in the same room.

- You will need administrative privileges on your computer to download/install the Weblock software to the computer you will be taking the exam on; it can be uninstalled post exam.
- There cannot be a corporate or institutional firewall. Network firewalls will not allow access to the live proctoring chat feature. We encourage you to take your exam on a private network (e.g. at home).
- You should use the following link to ensure you will have access to the chat feature, <https://monitoredu.com/faq>.

Computer, Software, and Operating System (OS) Requirements:

- Laptop or desktop computer with administrative rights
The computer and internet connection you use for the Practice Tutorial and system check must be the same one you use for the scheduled exam.
- Webcam built in the computer or externally attached and working
- Microphone accessible
- Speakers accessible
- Screen Resolution 1024 × 768+
- Operating System Windows 7 or higher

or

Mac OS High Sierra, Mojave, Catalina or newer.

You must meet the operating system requirements in order to install the secure browser software required for the online examination. Further information regarding downloading and installing the secure browser software will be sent to you with the Practice Tutorial Instructions.



Browsers:



- Latest version of Google Chrome - Preferred
or
Latest version of Firefox or Safari (for Mac)
- Cookies must be enabled; supported in the above browsers

Smartphone with Camera:



- Android 4.1 or higher
or
iPhone 6 or higher with iOS (Apple) 8.0.
(The operating system version can be found in the phone settings.)
- Wifi enabled
- Use of the phone's native browser - web browser apps will not work.
 - For Android the default browser is Chrome
 - iPhones use Safari.
- Use of camera enabled and permission granted during Practice Tutorial and Exam
- Plugged in to a power source/charger for the duration of the exam, to provide uninterrupted power
Cell phone stand - recommended.

Internet connection:



- A strong, steady internet connection is required. Either hardwired with an ethernet cable or dependable Wifi.
Minimum upload speed of 1MB/second. Recommended minimum speed is 1.5MB/second upload, 1.5 MB/second download.

A six-foot extension cord:

- Allows flexibility in the placement of the computer and camera if the proctor determines that these items must be moved.

If candidates have questions about the technical requirements for remote proctoring, they are encouraged to contact MonitorEdu at (925) 337-9647. Candidates may also contact ASC support at 651.383.4311 Ext 5.

